



United States Department of the Interior



BUREAU OF LAND MANAGEMENT

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To: State Management Team

From: DSD, Support Services

Subject: Customer Comment Cards Available in Hardcopy and On-Line

New customer comment cards have been approved by the Office of Management and Budget, and are currently available on-line. Presently, the on-line link resides on California's homepage. Eventually, each Field Office web page will have the link.

As soon as they are printed, the Customer Comment Cards will also be available in hardcopy. This directive is being issued to give you the first opportunity to order hard copies. Customer comment cards are available for:

- ☐ Information/Visitor Center
- ☐ Land Management Transactions
- ☐ Minerals Filing and Information
- ☐ Oil and Gas Operations
- ☐ Rangeland Management: Grazing Permits and Leases
- ☐ Recreational Permittees
- ☐ Recreational and Educational Users
- ☐ Rights-of-Way Customers
- ☐ Wild Horses and Burros

Please provide the requested number of hard copies from your customer service representatives via email to annisteen_tate-cammack@ca.blm.gov. Copies will be shipped to you as soon as we receive them.

Similar to the previous process, the contractor will consolidate customer comments and provide feedback to us. If you have any questions, please feel free to contact Annisteen Tate-Cammack via email or at 916-978-4516.

Signed by:
Rob Cervantes
Acting DSD, Support Services

Authenticated by:
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Records Management